

Clinical Assessment Management

The solution designed for Medicare, Medicaid, Private Duty, Hospice and HME providers. Developed on the Microsoft .NET framework, the software's comprehensive clinical, billing and administrative features encompass scheduling, staffing, billing, document management and clinical pathways. The solution also includes unique knowledge management and decision support tools that identify potential problems in patient records and proactively notify specific users to address them.

Introduction of Certain Features:

- **Intake/Admission:-** This module is based on a master patient index (MPI) that establishes a unique patient record number to which multiple admissions can be linked. It creates a central repository and detailed audit trail consisting of patient demographic, referral, authorization, schedule, clinical and billing information. By empowering diverse users in various locations to easily access patient information and histories, the module streamlines agency workflow and multidisciplinary collaboration. Scanned images of paper documents (and other files) can be directly attached to patient records using document management.
- **Scheduler: -** Scheduler incorporates color-coded screens, caregiver HR profiles and configurable rules that efficiently match staff with patients. The system seamlessly links information from Intake, Authorization, Clinical and Billing modules to automatically monitor the status of tentative, confirmed and completed visits & shifts. Scheduler's integrated design ensures compliance and optimal use of agency resources.
- **Scheduler: -** This module automates homecare charting and orders — including 485s, physician orders, OASIS and other assessments, care plans and interdisciplinary progress notes. Optional modules include Point-of-Care, Drug Database, OASIS Analyzer, Physician Portal and Clinical Pathways. The system also enables agencies to incorporate existing forms and fields into their clinical documentation.
- **RN Case Manager: -** The case management tools establish a multi-disciplinary plan of care and track a comprehensive range of clinical interventions and social services provided to covered members. Using provider-defined assessments and industry standard protocols, the solution creates comprehensive care plans and automatically matches member needs with provider resources based on functional, cognitive, health status, support system, financial, psycho-social and other needs.

- **Reporting:** - Software facilitates the rapid creation, management and delivery of printed and interactive online reports that integrate with Microsoft Excel and .NET business intelligence tools. Microsoft SQL Server Reporting Services technology makes it possible to access reports online and drill-down from information in reports to the source data. Additionally, Reporting Services optimizes server performance by supporting the scheduling of some reports to run during periods of low user demand on the processor.
Standard reporting includes: Admission Reports, Authorization Reports, Schedule Reports, Diagnosis Reports, Daily Summaries